

Background/Process Flow Charts

Background

History

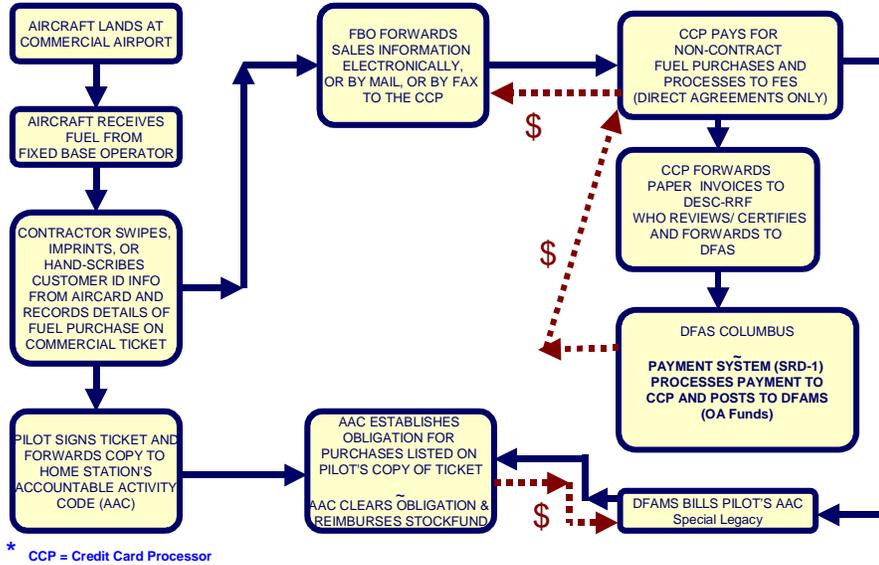
The Aviation Into-plane Reimbursement (AIR) Card and Ship's bunkers' Easy Acquisition (SEA) Card programs are programs in which the Defense Energy Support Center (DESC) uses commercially available technology to provide credit card services to all Department of Defense and Federal Civilian agencies for the worldwide procurement of aviation and ships bunker fuel and related ancillary services at commercial airports and seaports. The AIR card program has used a credit card for 5 years. It is working exceptionally well. The SEA Card program previously used a magnetic strip program that was never widely accepted by our customers due to safety concerns. The ships' bunker program has reverted to a paper based, labor intensive ordering systems

Background

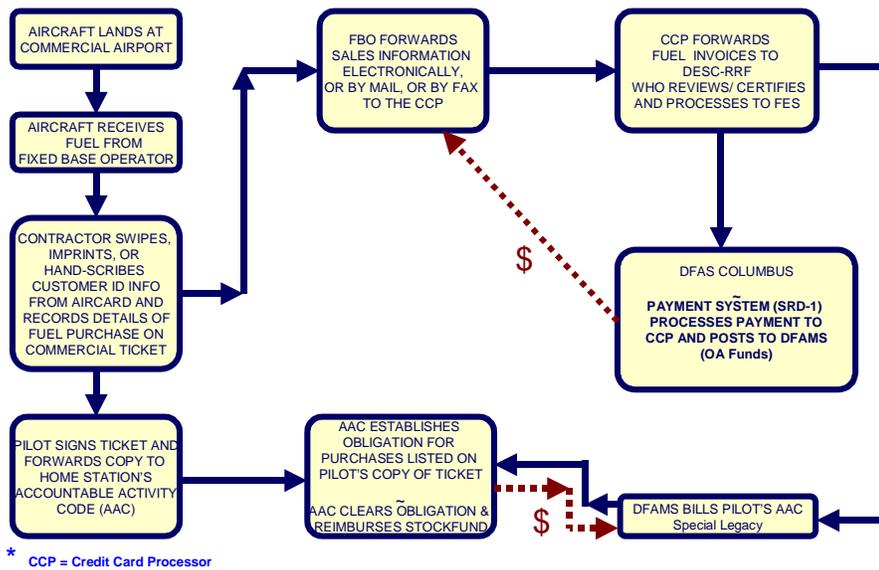
Current Process

Currently there are over 20,000 active cards and on average 20,000 transactions per month in upwards of 1000 locations. The Government prefers to eliminate the need for Government Furnished Equipment in this program. Currently, the Government provides either imprinter or POS (point of sale) readers at no cost to successful contractors. The AIR/SEA Card program management office designates one card per plane or vessel, each grouped under DESC designated Approving Officials (AO). AOs are designated to assign responsibility for card usage and to reflect a unit's hierarchical make-up. The cards, training, billing, agreements with contracted vendors, hardware and software, record keeping, and coordination are all conducted by the card facilitator. Card transactions are executed electronically, but may be completed manually, if required. The purchases made are generally for fuel from a DESC contract, but non-contract local purchases are also charged to the card. The card facilitator is responsible for split billing. DESC receives all bills for fuel, and ancillary/ground services are billed to the unit incurring the charge. The card facilitator interfaces with DESC financial and other automated systems. Occasionally the program contractor will act as the Government agent to establish agreements with foreign nations and/or firms for the sale of fuel.

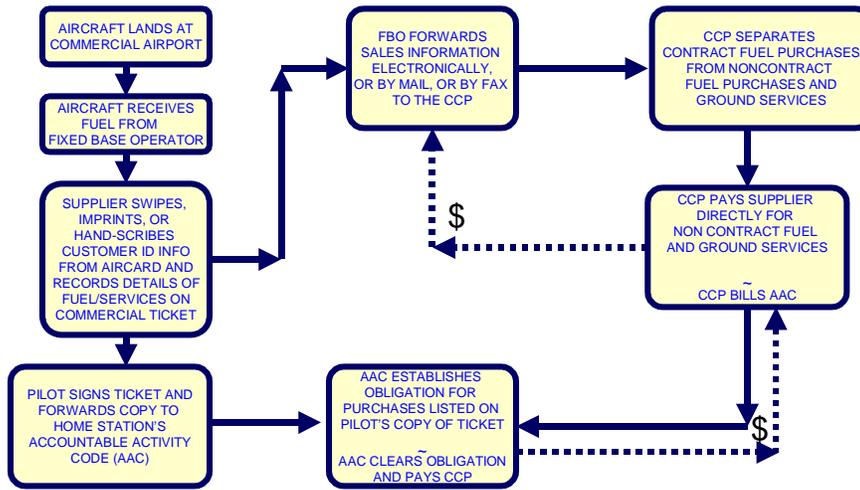
AVIATION INTOPLANE REIMBURSEMENT CARD
Non-DESC Contract Fuel Process (AVCARD Direct Agreement)



AVIATION INTOPLANE REIMBURSEMENT CARD
Non-DESC Contract Fuel Process (No AVCARD Direct Agreement)



AVIATION INTOPLANE REIMBURSEMENT CARD
Non-DESC Contract Ground Services Process



* CCP = Credit Card Processor